



# LUSELANDCU NEWSLETTER

Date: October 4, 2018

Issue: 18

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## CREDIT UNION DAY

~ Thursday, October 18 ~

Mark your calendar for the third Thursday in October for **Credit Union Day**. We invite everyone to join us for coffee, cookies and a chance to visit with the staff. As we continue to support our community we invite the membership to bring a food or cash donation for the local Food Bank. There will be a number of door prizes to win, as well as a giveaway for all those in attendance. We look forward to having you join us for Credit Union Day.

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## Back to School Winners!



Congratulations to the following back to school draw winners!

**Jack Gilchrist** – Backpack with pencils and goodies

**Arthur Wurban** – Backpack with pencils and goodies





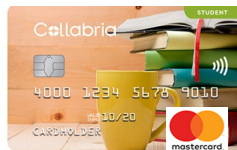
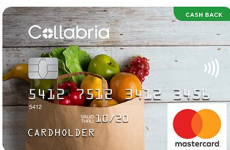
# CUETS Financial Mastercard

LCU is always evaluating its products and services to ensure we are providing the best value to our members. As part of this process we have decided to move to a new supplier for our credit card products and can no longer provide support for the existing CUETS Financial Mastercards. Cardholders can continue to call the number on the back of their card for support (1-800-561-7849). You may have received notification from CUETS Financial already informing you about this change and the removal of the Luseland Credit Union name on your card at time of renewal. Otherwise, your existing card should operate as it always has.

LCU is happy to inform its members that we are now offering credit card products through Collabria Mastercard and encourage you to contact us to find out more. The new card products have some benefits over our existing cards and there are a few new card options as well. Not only will you be able to get a new credit card with some exciting new features, you will also be able to enjoy the support of LCU with any questions or issues you may have with the cards. We will also be able to generate statements and access your account right here in the branch!

For more information please stop in at the Luseland Credit Union, send us an email ([info@luselandcu.com](mailto:info@luselandcu.com)) or call us at 306-372-4444 and we would be happy to help you!

## NEW! Collabria Cards





## Closed Nov. 12 & 13 - Heart of Coaching -



The Luseland Credit Union will be closed Monday, Nov. 12 & Tuesday, Nov. 13 for staff training.



## New Anti-Fraud Feature Available for LCU Members!

Lock 'n' Block is a new anti-fraud feature for Debit Cards that allows you to block and unblock certain types of transactions to prevent unauthorized use. This feature is available through *MemberDirect* and our **Mobile App**.

If your card is lost, stolen or you suspect fraudulent activity you can:

- ◇ Lock your debit card completely
- ◇ Block point of sale transactions (in store purchases)
- ◇ Block ATM transactions
- ◇ Block international transactions – **highly recommended for all members**

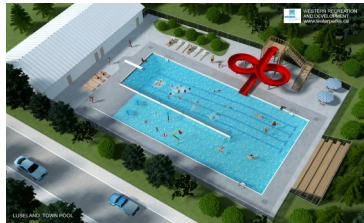


Lock 'n' Block will give you peace of mind knowing that you have greater control of your debit card. Please contact us at the Luseland Credit Union in person, call 306-372-4444, or email us ([info@luselandcu.com](mailto:info@luselandcu.com)) if you have questions or want to enter our draw. You will have your name entered for a chance to **win \$100.00 US dollars** for using our new feature to block international transactions.



## Interest Free Loans Available for the New Swimming Pool

The Luseland Credit Union is offering interest free loans to members to make their donation towards the New Swimming Pool Project. Borrow up to \$10,000.00 per member and donate the total amount to the new pool. The loan will be at 0.00% interest, over a maximum 5 year term on approved credit. Stop in at the Luseland Credit Union to speak with one of our lenders or call 306 372 4444. A great opportunity to make a significant donation to the new pool.



### **FRAUD ALERT**

### **BE SAFE ONLINE**

Banking fraud of all sorts continues to be a common occurrence. From fraudulent emails to phone calls, there is a never ending tale of fraud attempts. The latest bank account fraud goes something like this.....

The fraudsters contact you and claim you are the lucky winner of a significant amount of money. They explain that they require your banking information to send you the funds. Once they have your banking information they withdraw ALL funds from your account and you are a victim of fraud. There is never a time that a valid company would ask you for your banking information over the phone. It is always fraud! We encourage all our members to contact us if at any time you think your account is at risk.